

VOLCANO LOANO

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Welcome to Loft Volcano

Dear Guest,

Welcome to Loft Volcano! We're happy that you've made the journey all the way to our wonderful Island of Bali. Now, let's get to helping you enjoy your stay!

Kick off your shoes, put on your swimsuit and relax. Your manager Hendri will be your discreet guardian angel for the duration of your stay. We are delighted that you've decided to stay with us. Experience unforgettable moments during your stay, from walks along the beach to breathtaking sunsets. We hope that you'll feel at home, be it a few nights or even months with us!

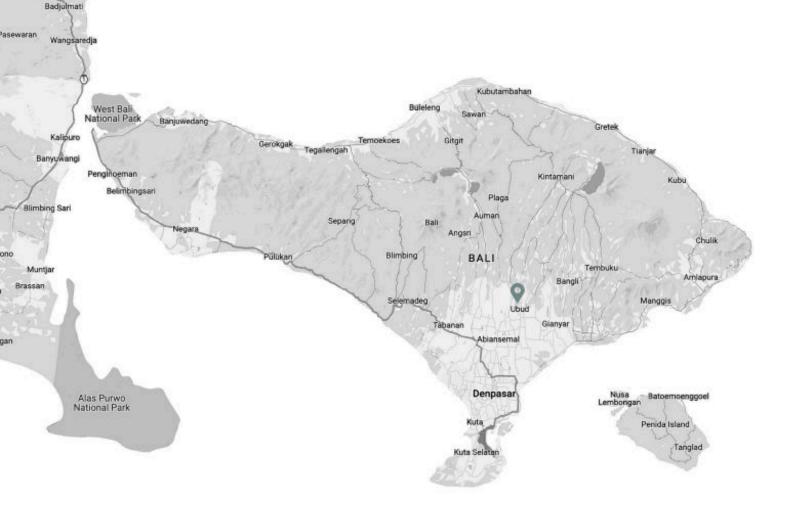
Be sure to take a look at our villa guide below for our favorite eats around town, the house rules, and some other important information to make the best out of your time with us.



If you need to reach us, in case of an emergency or if you have any questions or concerns, all contact details can be found in this guide as well. Finally, enjoy your stay and we hope that you will join us again in the future!

Best Regards, Alfred in Bali





Pin Location



Google Guide



Loft Volcano Singakerta, Ubud Gianyar Regency, Bali





About The Area

UBUD, BALI

The Julia Roberts movie "Eat, Pray, Love" made Ubud world famous and the village in Bali's highland became a dream destination for many (if you haven't seen it yet, use a cozy night during your stay at the villa). Being strategically located in the center of Bali's tourist hot-spots, the distance to beaches and mountains is not far. You can easily go on a day trip to the best waterfalls and hiking trails in the lush forests as well as visiting the dreamiest beaches and best surf spots of the island.

Enjoy various day trips and come back to your home away from home, a luxury sanctuary to relax from the impressions of the day. The villa is perfectly located in the green nature yet just minutes away f rom the best restaurants, cafes and attractions in and around Ubud. Find the famous Ubud Art Market, Ubud Palace and Monkey Forest as well as restaurants such as Milk & Madu, Arte, Zest and more just minutes away from your home





Quick Facts

Villa Manager Hendri +62 812-2699-6610

WiFi

Login: Loft Volcano

Password: Volcano123ubud





POOL

























5 important things to know about Bali island life

1. What are the little baskets on the streets?

These are offerings to Hindu gods. An everyday must that you will see many of on the streets. Don't step on it – it's Bad Karma!





2. Culinary Delights

Explore must-try dishes such as Nasi Goreng (fried rice), Satay (grilled skewers), Rendang (spicy beef stew), and Gado-Gado (vegetable salad with peanut sauce)!

3. Balinese Hospitality

If you have any doubts about the friendliness of the Balinese people: Smile at them and you will see how welcoming they are!





4. Surf's up

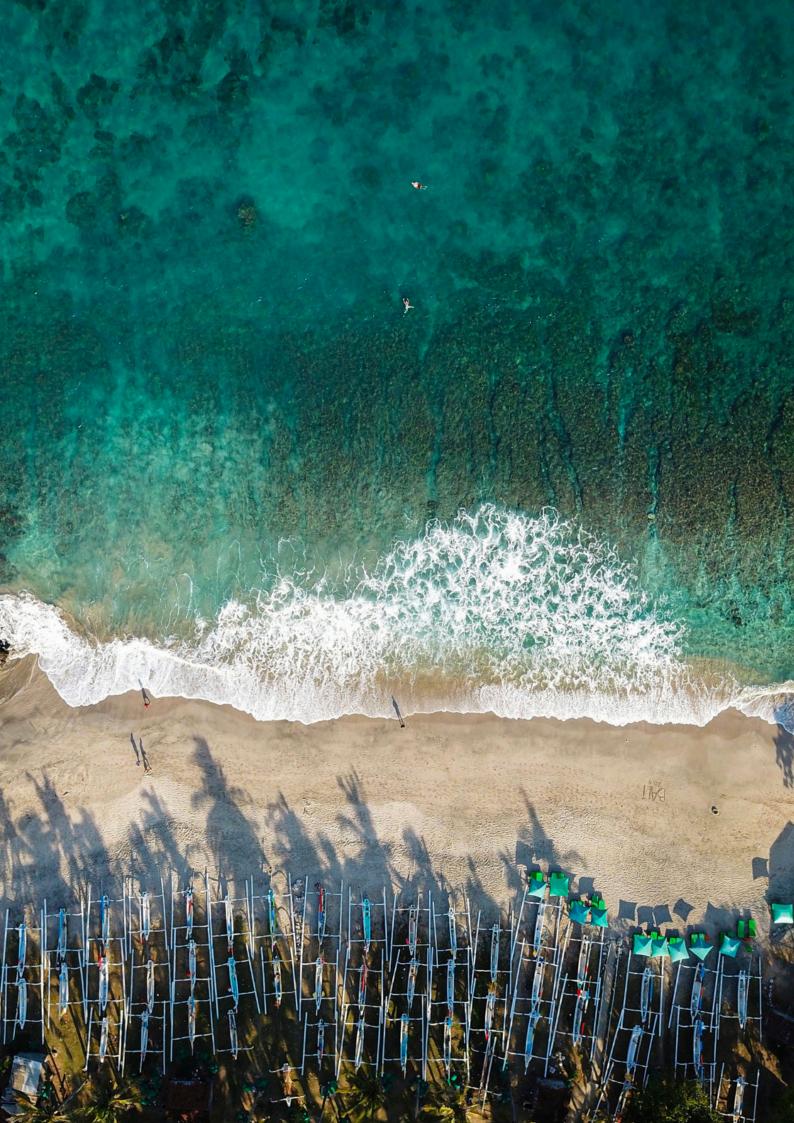
Surfing is a mandatory course to pass your Bali grade.. just kidding! However, you will see that surfing is a big part of the Bali lifestyle. Get your boards!

5. Welcome to 1947!

Yes, the Balinese calendar consists of only 8 months compared to ours!

1947





The Do's & Don'ts

To travel like a local in Bali, here is a little guide on do's & don'ts

The Do's

Learn a few Indonesian phrases

It's the best way to immerse yourself in the local culture!

- Terima kasih = Thank you
- Selamat pagi! = Good morning
- Apa kabar? = How are you?
- Baik = I'm fine

Show respect

in temples and while driving on the road.

Tolerance is key to appreciation.

Respect the villa staff and people

on the island at all times.

Support local businesses

when you have the option. This way, you are supporting the local community and having an authentic Bali experience.

When surfing, respect the ocean and priority rules. This is for your own safety.

Enjoy the sunset at the beach.

it's an everyday must :)

The Don'ts

Don't just try one Balinese specialty, try them all! Nasi Campur, beef rendang and all the sweets - they are amazing!

Use a portable ashtray for your cigarettes butts!

Please don't leave any rubbish behind after you.

Possession and usage of drugs is strictly prohibited in Indonesia. Such crime is punishable by imprisonment or death. Any incident related to illegal drugs will result in an immediate expulsion from the villa without compensation or refund.





General Information

Loss & Damages



The villa, including its furniture, fittings, facilities and equipment, should remain in the same condition as they were prior to your arrival. Kindly inspect the villa upon check-in and report any damages/missing items to our staff. You could be held liable for damages or losses that occur during your stay.

Swimming Pool Rules

Enjoy the large swimming pool in the villa. It will be cleaned and serviced 2 times a week. Please use the pool at your own risk. We highly recommend you to supervise your children at all times. Please contact us if you would like to install a pool fence for the safety of your children.

Emergency



Fire: 113 Police: 110

Tourist Police: 0361 224 111 BIMC Hospital: 0361 76 12 63

OMSA MEDIC BALI Phone +62 818 311 355 For all Bali Area

Air Conditioning



Air Conditioning is available /↓↓ in every bedroom. Please remember to turn off the AC when leaving and ensure that all doors and windows are closed while it's running. Together, we can reduce our negative impact on the environment.

TV

The villa is equipped with flat screen TV. If you were to encounter any difficulties, please ask our staff assist you.





Safety Box



To keep your valuable items safe, we provide a safety box. Please note, that we can't be responsible for stolen or lost belongings in the villa.

Laundry Services



We provide laundry services through a third party. Please ask the staff for assistance. It usually takes up to 24 to 48 hours, and the price will be calculated per piece.

Courtesy Note



Please respect your neighbours. We ask that you keep the noise at a reasonable level, especially when listening to music, or leaving the villa. Everyone in the district is asked to lower the volume after 10pm, as the local authorities do not accept events or parties after this time. Thank you for your cooperation and understanding.

Housekeeping



The cleaning staff comes to the villa from 9 am to 5 pm every day unless you request for more privacy. Bed sheets and towels will be changed every third day. All the linen and towels shall remain in the property at all times.

Heavy Rain



As we are 8 degree south of the equator, heavy tropical rain can happen. Garden can seem flooded pretty fast. But don't stress, it will dry quickly once the rain stops.

Smoking Policy



Smoking is strictly prohibited indoors. Please use the outside areas for smoking. Ashtrays are available.





Internet Service

Complimentary wireless internet access is available at the villa

Login : Loft Volcano

Password: Volcano123ubud

Protect Bali

As a small island with limited natural resources, Bali is very fragile. We would like to protect Bali and keep it safe. To achieve this, we need your support and understanding to help protect the environment:

- · AC and lights off : please consider turning off the AC and lights when you are not using the space. AC will cool down the room within 15 minutes.
- We provide a water dispenser with drinkable water in the kitchen for you to use, and to help reduce the use of plastic on the island.

Note: The villa is equipped with a special water filtration system to deliver the best quality of water possible. However, we do not recommend drinking water from the tap.

Services

On request, we can arrange: car, motorbike rental, private chef, baby sitting, massage, spa, laundry and more. Please speak to our staff for details.

Restaurants & Places

Scan this QR code to explore our **exclusive partner discounts** at the best venues in Bali. Just show up, show your Alfred keychain and enjoy!







Transportation & Activities



You will find many taxis on the main street. We recommend using "Bluebird" taxi, "Grab" or "Gojek". All mentioned companies have apps available on Apple & Android app store. Make sure to set the price or use the meter before the ride.

For daily tours, a private driver may be more convenient. Please ask us fordetails. Gojek also delivers food to your door, check out the App. For themore adventurous ones, we can help you with bike rentals as well.

Things to do

We are happy to provide you with information about nearby places of interests, and we will help make bookings if needed. Feel free to ask our staff about the local area as we all live nearby. We will be able to give you insights into some of the fascinating aspects of local living in Bali. In the meantime, here are a few suggestions:

Rice Field Exploring: Don't miss out on popular spots such as the Tegalalang rice fields. Walk into the lush greenery of Ubud's most famous rice field terrace, and take a picture or two as memories. Alternatively, experience the unique day club vibes at K Club or Cretya Ubud.





2 Visit Temples: Explore Ubud's temples for spiritual immersion amidst breathtaking architecture. Don't miss out on a visit to the water temple "Tirta Empul" where you can do a purification ceremony.



3Cultural Performances: Seekout cultural performances through traditional dance shows like the captivating Fire Dance at Ubud palace. Engage yourself in the rich artistic traditions of Balinese culture.

- 4 Eat your way through Ubud: Treat your taste buds to mouthwatering delights at restaurant favorites like Kebun Bistro or Arte, or enjoy freshly baked pastries from Livingstones. For vegan friendly options, head over to Zest and Alchemy
- **5** Visit a yoga or meditation class: Ubud is the perfect place to get in touch with yourself. Places like Yoga Barn and Ubud Yoga Centre offer various classes for all levels.







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- 7 Shopping: Discover unique treasures at the local boutiques, art markets, and souvenir shops. From handmade crafts to fashionable items, there is something for every taste and preference. There are plenty of vendors in Ubud Art Market and on Hanoman Street that you can check out!
- **8** Relax and enjoy the Villa: Take advantage of the luxurious amenities during your stay in the villa. Go for a dip in the pool, curl up with a good movie, or simply enjoy the tranquility and comfort of your private retreat.

What if it's raining?

Here are a few indoor activities to inspire you:

- Get a massage in a nearby spa, or have the manager to prepare a home massage for you.
- Take a Balinese Cooking Class
- Find harmony amongst the raindrops with a yoga class at Yoga Barn or Ubud Yoga Studio.
- Do indoor sports such as billiards or a game of padel at Jungle Padel Ubud





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