

Villa Grateful

GUIDE



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Life isn't
perfect but
it has perfect
moments.

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Welcome to Villa Grateful !

Dear Guest,

We are happy to welcome you to our holiday heaven, nestled in the greatest area of Ubud, Bali's best place to combine the exploration of nature and culture.

We hope you will appreciate this little paradise, surrounded by lush nature and yet just steps away from Ubud's best restaurants, cafes, markets and attractions !

Villa Grateful knows how to make you feel at home with the perfect blend of modern design and lush nature around.

The team is here to make your holiday as comfortable as possible, so please don't hesitate to contact us.

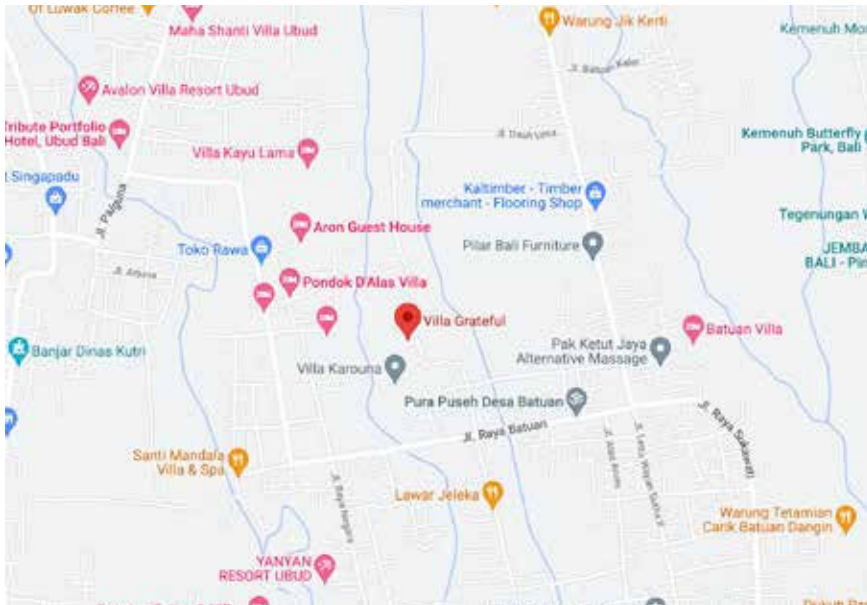
Enjoy your stay with us,

The Team



Our Location

Jl. Dauh Uma, Batuan, Kec. Sukawati, Kabupaten Gianyar, Bali 80582



Or simply scan our barcode

Quick Facts

Villa Supervisor : JOKO +62 821-4447-2228

Alfred : hello@alfredinbali.com

Location: Jl. Dauh Uma, Batuan, Kec. Sukawati, Kabupaten Gianyar, Bali 80582

Login : VillaGrateful

Password : Grateful140450



PRIVATE VILLA



4 GUESTS



PRIVATE POOL



2 BEDROOMS



A.C.



PREMIUM
LOCATION



CLOSE TO
SIGHTSEEING



TAILOR MADE
SERVICES



FULLY
FURNISHED



MULTIMEDIA



FREE WIFI



ISLAND LIFESTYLE



5 very important things to know about Bali's way of living



1. What are the little baskets on the street ? These are offerings to Hindu gods. An everyday ritual and you will see many in the streets. Don't step intentionally on it – it's bad Karma !



2. Restaurants generally serve food between 12pm-2:30pm and between 7pm-10pm. It is useful to know that cooking at home or eating out is pretty much the same price range!



3. If you have any doubts regarding the friendly side of the Balinese people: smile at them - you will see how cheerful they are! :)



4. A surf course is mandatory to pass your local grade. JUST KIDDING, but you will see that surfing is part of the - South Bali lifestyle. Get your boards!



5. Welcome in 1944 ! Yes the Balinese calendar is counting in 8 month periods.

About The Area



UBUD, BALI

The Julia Roberts movie "Eat, Pray, Love" made Ubud world famous and the village in Bali's highland became a dream destination for many (if you haven't seen it yet, use a cozy night during your stay at the villa).

Being strategically located in the center of Bali's tourist hot-spots, the distance to beaches and mountains is not far. You can easily go on a day trip to the best waterfalls and hiking trails in the lush forests as well as visiting the dreamiest beaches and best surf spots of the island.

Enjoy various day trips and come back to your home away from home, a luxury sanctuary to relax from the impressions of the day.

The villa is perfectly located in the green nature yet just minutes away from the best Restaurants, Cafes and Attractions in and around Ubud. Find the famous Ubud Art Market, Ubud Palace and Monkey Forest as well as IT-Places like Milk & Madu, Bridges, Kafe, Zest and more just minutes away from your home.



The Do's & Dont's

The Do's

- Learn 2, 3 Balinese words or expressions. It is the best way to immerse yourself in the local culture:
 - **Grateful** (*Thank you*) - **Apa Kabar ?** (*How are you ?*)
 - **Selamat pagi !** (*Good morning*) - **Baik** (*I'm fine*)
- Be aware of the monkeys in and around the Monkey Forest - they like to take your sunglasses ;)
- For your snack breaks and picnics, please make sure you don't leave any rubbish behind !
- When you buy products, give priority to local producers, talented designers & artists (visit the Ubud market for famous artisanal crafts) this way, you are supporting the local community and can bring a real piece of Bali culture home.
- It is important to respect certain rules in temples as well as on the road, as it might be quite different to what you are used to. Tolerance is a key to appreciation.

To travel like a local in Bali, here is a little guide on do's & dont's

The Dont's

- Possession and usage of drugs is strictly prohibited in Indonesia. Such crime is punishable by imprisonment or death. Any incident related to illegal drugs will result in an immediate expulsion from the villa without compensation nor refund.
- To be disrespectful towards the villa staff and people on the island. This is a bit NO GO for Balinese people, who are very friendly. Give them a smile - they will smile back !
- Don't just try ONE Balinese specialty, try them all! Nasi Campur, Beef Rendang and sweets. They are delicious !
- Never throw your cigarette butts on the ground - on the beach, in the water or in the streets, use a portable ashtray for your cigarettes !

General Information



Losses & Damages

The villa's furnitures, facilities and equipments should remain in the same condition as they were prior to your arrival. Please check the condition of the villa when you check in and report any damages/ missing items to our staff. You could be held liable for damages or losses occurred in the villa if such happens during your stay.



BIMC Ubud Medical Centre

International Medical Assistance, open 24/7
Jl. Raya Sanggingan No.21
Phone: +62 (0) 361 2091030



Emergency number : 112

Fire department: 113 Police: 110 Ambulance: 118
Tourist Police: 0361 224 111



Swimming Pool Rules

Enjoy the large swimming pool in the villa. It will be cleaned and serviced 3 times a week. Please use the pool at your own risk. We highly recommend you to supervise your children at all times. Please contact us if you would like to install a pool fence for the safety of your children.



Satellite TV

The villa is equipped with TVs. If you have any problems using it, please ask our staff to assist you.



Safety Box

To protect your valuables, we provide a safety box. Please note that we cannot be responsible for stolen or lost belongings in the villa.



Courtesy Note

Please respect your neighbors. We ask you to keep the noise at a reasonable level, especially when listening to music, or when you're leaving the villa. Everyone in the district is asked to lower the volume after 10pm, as the local authorities do not accept events or parties after this time. Thank you for your cooperation and understanding.



Laundry Services

We can provide laundry service through a third party, please ask housekeeping for assistance. It usually takes 24 to 48 hours, the price will be calculated per piece.



Housekeeping

The cleaning staff comes to the villa from 8 am to 4 pm everyday unless you request for more privacy. Bed sheets and towels will be changed every 3 days. All the linen and towels shall remain in the property at all times.



Smoking Policy

Smoking is strictly prohibited indoors. Please use the outside areas for smoking, ashtrays are available.



Heavy Rain

As we are 8 degrees south of the equator, heavy tropical rain can happen. The garden can get flooded pretty fast. But don't stress, it will dry quickly once the rain stops. You are welcome to close all open windows and doors and open the little drainage caps, located all around the garden, to evacuate the water faster.



IF OPEN LIVING AREA: Please clean up your food after eating to avoid attracting our wildlife friends around.



Internet Service

Complimentary wireless internet access is available at the

villa Login : **VillaGrateful**

Password : **Grateful140450**



Protect our beautiful island of Gods

As a small island with limited natural resources, Bali is very fragile. We would like to protect Bali and keep it safe. For this matter, we need your support and understanding to help the environment:

Air Conditioning is available in each bedroom of the villa. Please turn the AC off when you leave the room and ensure all doors and windows are closed while the AC is running. This way we can reduce our negative impact on the environment together.

AC and lights off: Please consider turning off the AC and lights when you are not using the space. FYI, AC will cool down the room within 15 minutes.

We provide a water dispenser with drinkable water in the kitchen for you to use in order to reduce plastic usage.



Breakfast, Lunch & Dinner

For your lunch and dinner, an excellent menu is available for you. The food will be directly deliver to your villa. Please ask the butler to make an order.

If you wish to celebrate a special event or simply enjoy a quality fine dining experience with delicious and good-looking meals, we can also organize it for you.

- A famous star chef in Ubud, has developed especially for you some succulent set menu to be enjoyed in the comfort of your own villa. Most of the dishes will be prepared in advance but final plating and cooking will be done at your villa. Pick one of the set menu and enjoy a high-quality dining experience.
- If you prefer a A la carte menu, we can also contact one personal cooking chef who will prepare a menu for you according to your needs and cook in the villa.
- We also organize a Balinese or American BBQ. A team will come with all the equipment to set up and grill your own BBQ dinner !



Scan our
breakfast menu



Tours and Activities

Our butler will be happy to arrange services for you such as : motorbike rental, private drivers, private cooking chef, massage and laundry.

If you wish to explore Ubud and its surroundings with us, check our fantastic tailor-made day tours and activities! Our experience and knowledge allow us to work with amazing local people, offering great possibilities to discover Bali. Contact us and we will make sure your stay is off the beaten tracks and memorable!

Please have a look at our brochure for the prices and booking conditions and feel free to contact our Expert who will assist you to organize your holidays in English, French and Indonesian.



Restaurants & Places

These are our favorites around and don't hesitate to ask us for further recommendations:

- Bridges
- Famous
- Kebun Bistro
- Mozaic
- Hippie Fish
- Milk & Madu
- The Sayan House
- Zest
- Alchemy Cafe
- Room4Dessert
- Apéritif
- Jungle Fish Pool Bar

- The Yoga Barn
- Kedaton
- Babi Guling Bu Oka
- Clear Cafe
- Suka Espresso
- Soul Bites
- Savage
- Warung Bernadette
- Café Pomodoro
- Sari Organic
- Kelapa Muda
- Bebek Tepi Sawah
- Mother

and many more just around the corner!



Enjoy Your Stay